

QUALITY POLICY

Westbrook Industrial Ltd will ensure that its warehouse identification systems and warehouse safety products meet the customer's expectations and comply with all relevant regulatory requirements.

Our reason for existing:

We exist as a company to be trusted by our customers to be the most help.

Our company statement:

We challenge thinking, innovate boldly, supply quality, all by an amazing team of people.

Our core values:

Trusted Communication, Being an accountable part of the team, Positive attitude and Exceeding expectation.

To ensure quality fully combines with why we exist we use the following management structure.

Board of directors:

Ensure governance and long-term resources are available.

Continuous improvement group:

To create a Thematic Goal (a rallying cry) which creates a key focus across the business which is communicated to everyone. We use this to bring clarity to all of the business on what we are trying to achieve and creates a focus upon which all staff are working towards.

Senior management team

Specific quality objectives will be set and reviewed through the business planning meetings and quality system management review process. In order to achieve the current thematic goal, agreed quality objectives and to ensure continual improvement, Westbrook Industrials' policy is to implement and maintain an effective quality management system that complies with International Standard BS EN ISO 9001 "Quality Management Systems – Requirements".

Continual improvement must be achieved by regularly evaluating our design, production and installation activities and identifying actions to ensure that quality objectives are achieved and that nonconformities are prevented.

We will ensure that this Quality Policy is both maintained and regularly reviewed for suitability, that it is communicated and understood within the Organisation, and made available to relevant interested parties externally, as appropriate.

It is the responsibility of all employees within the Company to ensure ongoing compliance to the Integrated Management System and assist with the continuous process of quality improvement to the service provided by the Company.

Signed

Anthony S Gresty

Managing Director

12th June 2021